

## Strike down barriers to health care!

Our third annual fundraising event was a virtual success



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This year, we took **STRIKE Down Barriers to Health Care!** online, thanks to the creative efforts of our event committee, technical expertise from **#SeattleLives** and the unwavering support of our sponsors. I'd like to extend a special thank you to our Perfect Game sponsor, **The Polyclinic**, and our King Pin sponsor, **Kaiser Permanente**, for leading the way. With support from all our sponsors and individual donors, we raised **\$94,100**.

**Bender** kicked off the livestream event, which featured live and recorded segments, including a welcome from board president **Terri Rambosek**, the inspirational story of Premium Assistance clients **Mary and Raymond Clark**, and a message from **Tracy Corgiat** of The Polyclinic. We also presented our **Andrea Castell Access to Health Care Award** to Community Health Plan of Washington CEO **Leanne Berge**. Congratulations, Leanne!

While this year has been filled with many challenges, I also have seen remarkable resilience. People of goodwill are collaborating, overcoming challenges, and caring for those most adversely affected. I am inspired by our hard-working staff and mission-driven board of directors, and I remain hopeful for what we can accomplish together.

**More than ever, we must reach those in need and provide a bridge to stability**

*(excerpts from my address that night)*

*As we prepared for this evening, our health crisis with COVID-19 was compounded by the racial injustices seen across our country, which demonstrates yet again the disparity in how we treat the lives, safety, and security of African-Americans. Black lives matter, and these [crises] adversely impact the social determinants of health of our fellow human beings.*

*It's hard to take all of the losses we have seen just in 2020—from those already mentioned to the devastating fires and hurricanes ravaging our country to the passing of an icon in Ruth Bader Ginsberg... the list seems to go on and on.*

*But these are the times when Project Access Northwest is called on to rally our community and shine our best so that we can ensure that those most in need have a bridge from their fear, depression and isolation, to health care stability.*

### There is still time to give!

If you haven't had a chance to make your donations, please check out [panw.ejoinme.org](https://panw.ejoinme.org). There, you can view the event and show your support for our work. **Your support can change lives.**

Lights... Camera... ACTION! Behind the scenes at our fundraising event



**STRIKED!**  
DOWN  
BARRIERS  
TO HEALTH CARE



**Thanks, Event Committee!**

*Kit Herrod (board member)*

*Beth Sylves (community member)*

*Roxanna Jessen (community member)*

*Deborah Warren (community member)*

*Melissa Johnson (staff)*

THERE'S STILL TIME! Watch the event, make your gift →

[panw.ejoinme.org](http://panw.ejoinme.org)

**Thank you, Event Sponsors**

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### New TrackVia system easily customized to our needs

"We are live!" This is how September 1st started for the staff at Project Access Northwest. Party hats and plastic clappers in hand, the entire staff gathered via Zoom to celebrate what had been years in wanting and more than a year in planning — our new patient management software.

**TrackVia** is the exciting new platform that we have adopted at Project Access Northwest, and the staff couldn't be more excited. A low-code/no-code product, the staff now has complete control of the design and implementation of the system. This will allow for greater efficiency, flexibility and innovation as we move forward.

In early 2019, executive director Gary Renville started looking at platforms that could serve the needs of our organization going forward. In partnership with the IT and Compliance committee, multiple products were reviewed, tested and considered. TrackVia was brought to our attention by another Project Access model organization in Portland, Oregon. By November 2019, we had our first meeting with the representatives of TrackVia and started to talk about moving to the system.

From the beginning, the meetings included leadership, staff and super-users of the current system so we could ensure that any product chosen would meet the needs of the entire organization. The goal was that everyone would feel "ownership" in the system. It was apparent early on that this system was going to be a great fit for the Project Access Northwest team.

Regular meetings with TrackVia started in January 2020, and a handful of Project Access Northwest staffers were identified to spearhead

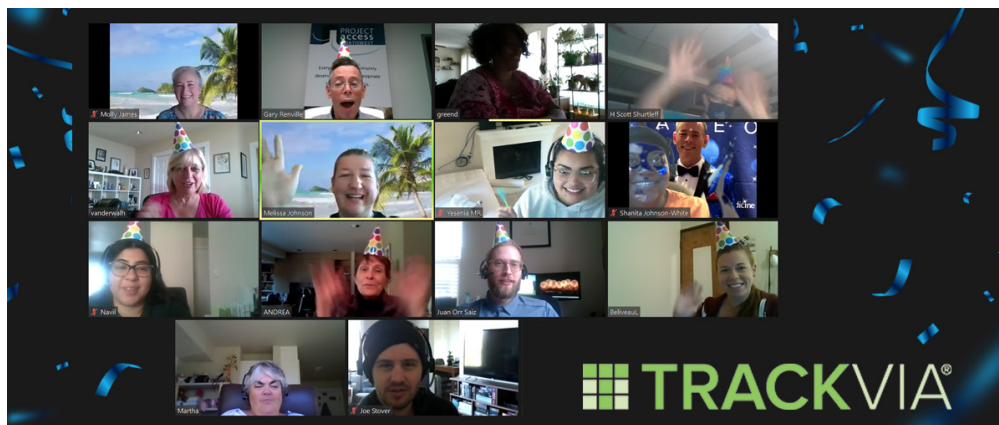
the project. The system would be built by care coordinator Juan Orr with help from another care coordinator, Joe Stover. Care Coordination manager Molly James would work closely with them on design, and senior program director Scott Shurtleff would oversee the project. The appeal of the low-code/no-code model is that we could build the system ourselves to precisely fit our needs.

Throughout 2020, despite the impacts of COVID-19, progress continued on the system with partnership meetings held weekly between Project Access Northwest and TrackVia. Additional meetings were held weekly with staff to refine the needs and look at what improvements could be made to current processes. Staff were enthusiastic participants, and the system truly reflects the needs and desires of everyone in the organization who touches it.

In August, we started transferring data from the old system into the new one, and we were able to roll over fully on September 1. The staff is thrilled to be in this new system, and everything is running as expected. We now look forward to building even more applications into this great software platform so that we can continue to evolve and grow.

"TrackVia was the right system at the right time for our organization," said Gary Renville, executive director. "Our talented staff was able to take a terrific product and customize it specifically for our needs. We couldn't be more pleased with the outcome."

As we look toward fourth quarter, we are confident in the usability of this new system, and we look forward to being more efficient, more flexible and more innovative for our patients and partners.



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**Give thanks. Then give back.**

Remember us on GivingTuesday: December 1, 2020

## PARTNERSHIP: Seattle University

### Welcome, Seattle University nursing students!

Project Access Northwest has partnered again with [Seattle University College of Nursing](#) as a clinical rotation for three Doctorate of Nursing Practice students:



- **Noa Dunn**, who is pursuing a midwifery track with the intention of working in a birthing center with other midwives and doulas;
- **Masuma Baset**, who is on the Family Nurse Practitioner track with the goal of working in an outpatient clinic in primary care; and
- **Amanda Cutts**, a dental hygienist now pursuing a new career as a Family Nurse Practitioner, with the specific intention of serving a small community—working closely with patients and making house calls.

During this rotation, our staff nurses will take turns as teachers, sharing their knowledge and expertise on a variety of specialties. Students learn what a typical patient chart looks like, what they should watch for in each specialty and how COVID-19 has impacted our patients. Students will also have the chance to work directly on patient referrals.

*This newsletter is published by:*



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#### OUR MISSION

*Project Access Northwest collaborates with the health care community to open doors to medical and dental care for low-income individuals with limited access.*

**We invite your comments and questions.**

*Visit [www.projectaccessnw.org](http://www.projectaccessnw.org) to learn more.*