



Sallie Neillie
Executive Director

King County Project Access benefits from strong partnerships

King County Project Access (KCPA) has built strong partnerships with many of the hospital systems and multi-specialty group practices in King and Snohomish counties. Two of those partnerships have become deeper and provide a glimpse of things to come!

KCPA has been partnering with both Swedish Hospital and Pacific Medical Centers (PMC) since KCPA's inception five years ago. Both organizations participated in early pilot programs as KCPA learned how to build a system of donated specialty care services that worked for the specialist, while meeting the needs of the patients served by the community

health centers and free clinics. Beginning in early 2010 with Swedish and fourth quarter 2010 with Pacific Medical Centers, KCPA is now enrolling/verifying and case managing all community safety net patients for these two strong charity care providers.

PMC and Swedish share a strong commitment to providing needed charity care services to the low-income patients in the community

health centers and free clinics. They need to do so in a way that maximizes their ability to provide appropriate and needed specialty care services while also managing tight resources. With attention to the specialists requirements, patient needs, organizing all aspects of care and sharing the burden across KCPA's entire network, our partners have committed to seeing safety net patients only when referred through King County Project Access.

Both our partners have stepped into this unique arrangement by providing KCPA with the financial resources to case manage the additional patients that these arrangements have fostered. These partnerships begin to give KCPA some program stability. Other current and potential participating partners have expressed interest in a similar managed "front door" to charity care services for the safety net patients that they serve.

Given the challenges we face with access to resources within our community, we are very pleased with these growing relationships as a way to provide needed specialty care services to the community safety net patients.

KCPA will continue to work to grow and expand its network of providers, with the goal of our patients getting appropriate and timely specialty care—and at a geographic location that makes sense for where a patient lives.

With attention to the specialists requirements, patient needs, organizing all aspects of care and sharing the burden across KCPA's entire network, our partners have committed to seeing safety net patients only when referred through King County Project Access.



Danica Bloomquist, MD, Group Health Cooperative

Danica Bloomquist, MD:
"It makes that day's work... more worthwhile."

"I think everyone goes into medicine wanting to help people, and whenever you're involved with something that you know is really needed care, it makes that day's work that much more worthwhile. We all have that inner drive of really helping somebody. It's helpful to be part of a group where a patient has somebody to go back to, it's nice to know that there's that follow-up."

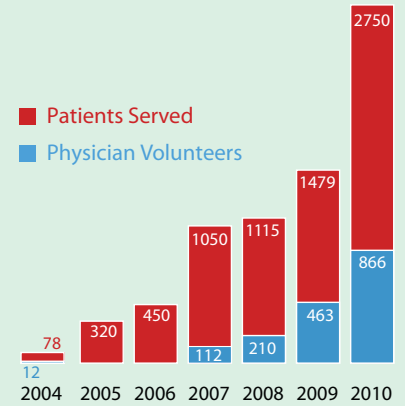
—Danica Bloomquist, MD

The service that King County Project Access (KCPA) provides would not be possible if it were not for our volunteer network of physicians, medical facilities and ancillary services. In 2010, more than 150 additional specialty providers committed to volunteering with King County Project Access. This increased our volunteer network to more than 850 specialty providers. KCPA allows specialty providers to do what they do best—treat patients who need specialty care! Join Group Health Cooperative physician Danica Bloomquist, MD in providing access to the underserved population in our community.

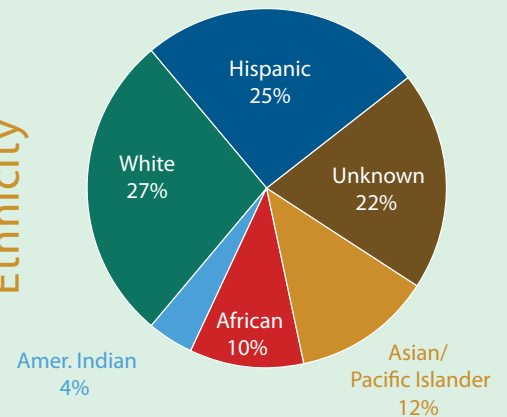
If you are a physician or other licensed clinician in King or Snohomish County, please consider becoming a volunteer provider. Project Access will support your participation by providing patient screening for income eligibility and medical necessity. All Project Access patients receive instructions regarding their patient responsibilities. In addition, we will make appointment reminder calls to the patients prior to each visit and review with them any special instructions from your office. We also arrange for interpreters when needed, at no cost to your office. For additional information regarding our volunteer providers, please contact us at 206.788.4204 or info@kcprojectaccess.org.

2010 Year-End Statistics

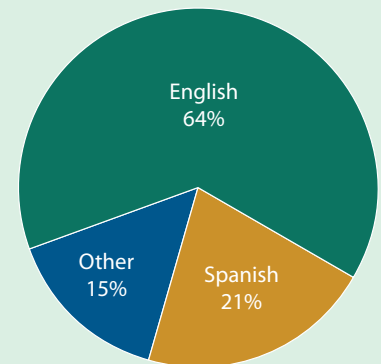
Growth



Ethnicity



Languages



Specialty Referrals

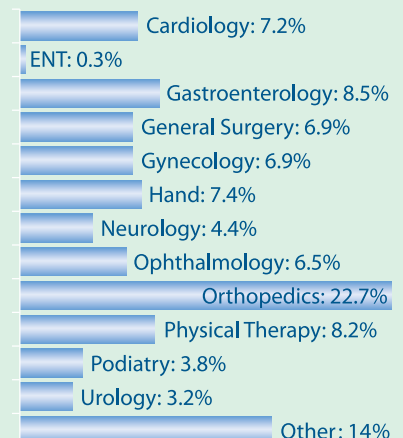


PHOTO CREDIT: Therese Frate, Frate Davis Photography

Pacific Hospital Preservation & Development Authority provides important support to both current and new KCPA services

The Pacific Hospital Preservation & Development Authority (PHPDA) recently announced that King County Project Access (KCPA) has been awarded a \$150,000 grant in 2011 to support our program as we continue to grow and become more robust. The PHPDA was a founding partner and has been funding King County Project Access since its inception in 2006. PHPDA focuses its efforts on improving access for people with no health insurance, particularly those who need specialty care. They support culturally appropriate health care in partnership with other community organizations. With these two focuses, the PHPDA is a natural partner with KCPA's mission of ensuring that low-income King County residents have appropriate, timely access to specialty care services.

Additionally, the PHPDA awarded a focused grant of \$51,000 to fund the staff at KCPA to support two dental programs. The dental case manager will

maintain a dental pilot program developed by the Seattle King County Dental Society and the Northwest Kidney Center that supports low-income uninsured patients with oral health needs that must be resolved prior to being put on an organ transplant list. Additionally, this staff member will assist in the development of a new program that will case manage community health center dental patients who need care beyond the scope of the dental practices in the community clinics. Patients will either get care in a dentist's private practice or at space being developed at the Swedish Community Specialty Clinic. We anticipate this program starting late second quarter or early third quarter of this year.



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Sallie Neillie

Executive Director King County Project Access

KCPA Solutions: Strong Leadership

Recognizing our fearless leaders

As we enter into our fifth year, we have a number of changes to our Board and are adding much-needed Board Committees. We were saddened to retire **Rayburn Lewis, MD, Chip Veal, MD** and **Lynn Zimmerman**. All three were founding Board members, provided invaluable insight and advice, and were willing to roll up their collective sleeves in our early days; all will be sorely missed.

We welcome the following new Board members:

- **Robin Lutka, JD** is a Health Policy Consultant and brings both policy and legal expertise to our board.
- **Marc Mora, MD** is completing the term of Peter Morgan, who retired from our Board mid-year. Dr. Mora is the Medical Director of Consultative Specialty and Acute Care Services at Group Health, one of our strong participating partners.
- **Elizabeth Pelley** brings many years of senior operations experience, most recently with First Choice Health. She has assisted numerous organizations as their Boards went through significant transitions.
- **Chrissy Yamada** is the CFO at Evergreen Hospital Medical Center. She has served on our Finance Committee for a number of years and is joining the Board. She will also chair the Finance Committee. Evergreen was one

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of the initial hospital systems to begin partnering with KCPA when we were founded.

Also transitioning are our Board Officers. For five years, three of the same officers have provided guidance, skills and access to needed relationships. We can't begin to thank them enough for all they have done. **Rosemary Aragon** has served as Board President, **Charles Heaney** as Board Vice President and

Mark Secord as Board Secretary since our inception. Both Rosemary and Charles are retiring as officers, but remaining on the Board. **Zac Smulski** has recently accepted the role of Board President for the 2011 year. **Elizabeth Pelley** will serve as Vice President; **Mark Secord** will remain as Secretary. **Chrissy Yamada** joins them in the role of Treasurer.

This newsletter is published quarterly by:



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We invite your comments and questions.
Visit www.kcprojectaccess.org to learn more.