



### Connecting the most vulnerable to vital health care services



Terri Rambosek  
BOARD PRESIDENT



Gary Renville  
EXECUTIVE DIRECTOR

At 14,417 feet, Mt. Rainer is the highest elevation in Washington state. Of course, the lowest point is sea level, where the state meets the Pacific Ocean.

There were times in 2020 when we thought we would never be able to “rise above sea level.” And yet, because of our donors, we did! In fact, we seized an opportunity to rise to new heights in ways that included renewing our commitment to diversity, equity and inclusion, celebrating health care workers as the heroes they are, and finding new ways to reach our clients. Through the generosity of our supporters, we worked to improve community health by connecting those most vulnerable to vital health care services.

All accomplishments were made possible with the help of new donors, and with the commitment of returning donors giving as much as — and in many instances more than — they had in 2019. As this year’s annual report highlights, every dollar given resulted in the ability to arrange 2,934 appointments for Washingtonians at 188 locations. Our donors helped alleviate patient suffering as they fought everything from leukemia to pancreatic cancer to

a failing heart. Our donors also helped patients receive new hips and new knees and even dental care so that they could return to their homes, families and places of work healthier than before.

Funding from our donors also made it possible for us to offer Covid-19 relief and education to 2,732 clients. This care coordination helped our vulnerable population feel less marginalized and more equipped to deal with social isolation and anxiety in seeking life-changing and often life-saving care provided by our donated care network of 1,740 providers.

Everyone deserves to have appropriate access to health care services. Yet over 785,000 people in Washington state alone live in poverty, and 300,000 cannot afford or do not have access to health insurance. But we’re determined to strike down those barriers to health care. Everything we do is powered by our community — our passionate supporters, providers, fundraisers, and ambassadors. And, in 2020, that community grew larger, more passionate, and more generous than ever before.

Thanks to all who donate their time, talent and financial resources. After reading through our annual report, please do reach out to let us know how we can do better and how we can be even better stewards of your gifts and passion for serving those most in need.

Regards,

Terri Rambosek, Board President

Gary Renville, Executive Director

# Innovative programs, new specialties

## Care Coordination

Our care coordinators scheduled thousands of appointments despite a pandemic. We ensured critical needs were met, worked to educate our patients on reliable sources of COVID-19 information, helped them navigate a rapidly changing health care environment and ensured that our most vulnerable weren't slipping through the cracks.



## Premium Assistance

With the support of our generous partners, we were able to purchase health insurance on the Exchange for **43 members** in 34 households. Through this program, we ensure patients have access to appropriate health care before their medical need results in an emergency department visit or a more extensive problem.



## Dental

We continued our partnership with **Northwest Kidney Centers** to provide **dentures** and **dental clearances** for patients in need. As a result, more than 100 patients have been cleared for and received a kidney transplant.



## Behavioral Health

We started the process of adding behavioral health to our list of specialties. We are partnering with other pro-bono behavioral health projects throughout the United States to build a sustainable model that helps address the significant need for mental health care resources in this region.



Our care coordinators arranged  
**2,934**  
**appointments**  
in  
**188 locations**  
throughout our three-county  
service area in 2020.

# Community support

## PREMIER SPONSORS

BILL & MELINDA  
GATES *foundation*



**City of Seattle**



## PLATINUM SPONSORS



## GOLD SPONSORS

Community Health Plan of Washington  
EvergreenHealth  
EverTrust Foundation  
HealthierHere  
MultiCare Health System  
North Sound ACH  
Northwest Kidney Centers  
Overlake Medical Center and Clinics  
Sheng-Yen Lu Foundation  
St. Michael Medical Center

## SILVER SPONSORS

Glassy Baby White Light Fund  
Physicians Insurance, A Mutual Company  
Providence Regional Medical Center — Everett  
Stillaguamish Tribe of Indians  
The Everett Clinic Foundation  
Washington State Hospital Association

## ADDITIONAL SUPPORT

Amazon Smiles  
King County Employee Gift Program  
Milliman Match Gift Program  
PayPal Giving Fund  
TechSoup  
The Boeing Company Gift Match/  
BPAC Program

# Creative partnerships

## Hospital & Health Systems

EvergreenHealth  
Kaiser Permanente  
MultiCare  
Overlake Medical  
Center & Clinics  
Pacific Medical Centers  
Providence Health & Services  
St. Anne Medical Center  
St. Michael Medical Center  
Swedish Medical Center  
UW Medicine/Harborview  
UW Medicine/Northwest  
Hospital  
UW Medicine/Valley  
Medical Center  
Virginia Mason  
Franciscan Health

## Multi-specialty Medical Groups

Harrison HealthPartners  
Kaiser Permanente Physicians  
Overlake Internal  
Medicine Associates  
Providence Medical  
Group, Everett  
Southlake Clinic  
Swedish Medical Group  
The Doctors Clinic  
The Everett Clinic  
The Polyclinic  
Valley Medical Group  
Western Washington  
Medical Group

## Community Health Centers, Free & Faith-based Clinics and Specialty Clinics

Associated Valley OB/GYN  
Ballard Neighborhood Doctors  
Bastyr Center for Natural Health  
CarePoint Clinic  
Carolyn Downs Family  
Medical Center  
Cascade Primary Care  
Charis Clinic  
Christ Community Free Clinic  
Community Health Center  
of Snohomish County  
ConcertoHealth  
Cornerstone Prosthetics  
& Orthotics  
Country Doctor Community  
Health Center  
Digestive Disease and  
Endoscopy Center  
Dr. Snip, The Vasectomy Clinic  
Eastside Endoscopy  
Eastside Surgery Center  
Eastside Vascular  
EastWest Medical Arts  
Edmonds Family Medicine  
Emerald City Naturopathic  
Clinic  
Everett Dermatology  
Fairwood Primary Care  
Franciscan Medical Clinic  
Franciscan Women's  
Health Associates  
Guardian Family Care  
Hangar Orthopedic Group  
Harrison HealthPartners  
Family Medicine  
HealthPoint

We couldn't do  
what we're doing  
without Project  
Access Northwest...  
We have worked  
together hand-  
in-hand.

— PATRICK TRACY, MD  
RETIRED  
WEST SOUND FREE CLINIC

Highlands Primary Care  
InHealth Imaging  
International Community  
Health Services  
Kent Primary Care  
Kitsap General Surgery  
Lahai Health  
Lake Washington  
Sports and Spine  
Lifelong  
Molina Medical Clinic  
MTI Physical Therapy  
Neighborcare Health  
Neighborhood Clinic Tacoma  
New Hope Health Center  
Newcastle Primary Care  
North Bend Family Clinic  
Northwest Kidney Centers  
Northwest Medical Specialties  
Orthopedic Physician  
Associates  
Peninsula Community  
Health Services

Port Gamble S'Klallam  
Tribal Health Clinic  
Proliance Eastside ENT  
Proliance Retina  
Proliance Surgeons  
Public Health—Seattle  
& King County  
Richmond Beach  
Internal Medicine  
RotaCare Free Health  
Clinic—Lake City  
RotaCare Free Health  
Clinic—Renton  
Roxbury Spine and Wellness  
Safe Harbor Free Clinic  
Sea Mar Community  
Health Centers  
Seattle Hand Surgery Group  
Seattle Indian Health Board  
Seattle King County Clinic  
Seattle Pacific University  
Healthcare Center  
Seattle Specialty Care Dentistry  
Snoqualmie Tribal Clinics  
Snoqualmie Valley  
Eye Associates  
Swedish Community  
Specialty Clinic  
Swedish Family Medicine  
Swedish Gynecology Clinic  
Swedish LEEP/Colposcopy Clinic  
Swedish OB Consult Clinic  
Swedish Outpatient  
Procedure Clinic  
Travel Medicine, LLC  
UW Eye Institute  
Valley Family Medicine  
Washington Gastroenterology  
West Sound Free Clinic  
Westside Family Clinics

## EVENT SPONSORS 2020/2021

Arcora Foundation  
Cambia Grove  
CellNetix Pathology and Laboratories  
Community Health Plan of Washington  
Companis  
EvergreenHealth  
EXP Technical  
First Choice Health  
GRAIL  
JP Morgan  
Kaiser Permanente  
Molina Health Care  
Morgan Stanley, Dan Becraft

Moss Adams  
MultiCare  
Ogden, Murphy, Wallace, P.L.L.C.  
Overlake Medical Center and Clinics  
Pacific Medical Centers  
PhRMA  
Physicians Insurance A Mutual Company  
Seattle King County Dental Society  
Seattle Lives  
Sheng Yen Lu Foundation  
Sprague Israel Giles  
Stoel Rives, LLP  
The Everett Clinic

The Partners Group  
The Polyclinic  
UW Medicine  
Virginia Mason Franciscan Health  
Washington State Hospital Association

# Generous donors

## Individual Donors

### BOLD DESIGNATES PROVIDERS WHO ALSO DONATE

Donna Allred  
Diane C Altman Dautoff  
& Stuart L Dautoff  
Amy Andersen  
Mary Anderson  
Jessica Andrade  
Gregg Aoyama  
David H Barr, MD  
Charles Bass  
Lauren Beliveau  
**Brent D Benjamin, MD**  
Leanne Berge  
Robert Mark Bernstein,  
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Shirley & Michael Bishop  
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Laura & Phil Bloch  
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Taya & Fox Briley  
Kelly Brown  
Anne Bugge  
Colin Butler  
Frank Cardinale  
Kathy Carson  
Andrea Castell, RN BSN MBA  
Alvin & Miriam Chambliss  
Paul Chandanabhumma  
Jeannie Chang  
Tom & Cheryl Charlesworth  
Linda Jean Clark, MD &  
Timothy Joe Stearns  
Stephen & Arlene Cohen  
Ruth A Conn, MD  
Tracy Corgiat



I feel good knowing  
that I'm taking care  
of patients who  
would otherwise  
not have access to  
the kind of specialty  
care they need

— MANIKA JAMWAL, MD  
PACIFIC MEDICAL CENTERS

Chris Douglas & Mark  
Coughenour  
Robert Crow  
Jeff & Shelby Damiani  
Lloyd David  
Gary Davis & Rod Shutt  
Ryan Davis  
Al F & Donna J DeYoung  
Penny Edlund, RN  
Patricia Ellisor  
Ashley Engelund  
Michele Erwin  
John & Ann Evanow  
Bauman Williams Family Fund  
Gerald Flowers, MD &  
Dorothy Flowers  
Kathleen Fondren  
Brian Forcum  
Sue Foster  
Gwyn Ganjeau  
Michelle Garzon

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Gary Goldbaum, MD, MPH  
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Beverly Gruber  
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Gabriella Uhlar-Heffner  
Lucy Helm  
Catherine (Kit) & Newby Herrod  
Terence Heuston & Tinh Luong  
Laura Hinds  
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Tom & Rebecca Hirt  
Clark Hoffman, MD  
Martha Hopler  
Christopher Howard

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Sarah Hufbauer  
Maureen Hughes  
Melanie S Ito, MD  
Lisa Ivanjack  
Lisa Jaffee  
Molly James  
Melissa & Dave Johnson  
Brandon & Julia Johnson  
Cherry Johnson  
**Muriel Jones-Cashdollar, MD**  
Gail Kaneko  
Sharon & Scott Kelly  
Karen Kilen  
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Frankenstein  
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**Eileen Olinger, MD**  
Lori Oliver



## PROJECT ACCESS NORTHWEST LEADERSHIP CIRCLE

### PLATINUM

Gregg Aoyama  
Andrea Castell  
Gary Davis & Rod Shutt  
Penny Edlund  
William Gerardi, MD  
Melissa & Dave Johnson  
Sallie Neillie & Liese  
Frankenstein  
Kirsten Koester

Kara Morse  
Susan & Michael Peskura  
Gary Renville  
H. Scott Shurtleff &  
Stephen Lloyd  
Andrew Taylor  
Kevin Wang  
Erik Wilterding

### GOLD

Catherine (Kit) &  
Newby Herrod  
Eric Troyer, MD  
Rebecca Catlin

*Members pledge three  
years of financial support*

Our complete list of volunteer providers is now online! [projectaccessnw.org/providers](http://projectaccessnw.org/providers)

# Generous donors

Juan Orr  
**Llewellyn Packia Raj, MD**  
 Amy Peck  
 Meech Pelletier  
 Margaret Pepper  
 Lindsey Pervinich  
 Susan & Michael Peskura  
 Samuel R Pettis Jr, MD  
**Sarah & Tas Philp**  
 David T Pitkethly, MD  
 Raymond Qi  
 Theresa Rambosek  
 Dennis Raymond  
 Anne Redman  
**Jon A Reed, MD & Nobuko Akashi-Reed, CCC SLP**  
 Gary Renville

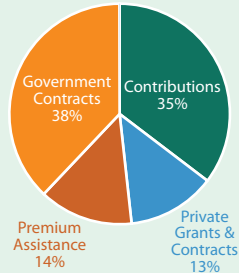


[Our patient] could have died without good care. It not only saved her life but [also allowed her] to be around for her family... [That's] the reason people go into surgery and medicine.

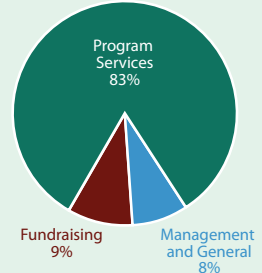
— DAVID M. WHITE, MD  
 PACIFIC MEDICAL CENTERS

Paul P Roberts, MD  
 John Russell  
 Putter Scott, MD & Susan Scott  
 Alison L Shigaki, MD  
 H Scott Shurtleff  
 Stephanie Shushan  
 Margaret E Sigley, MD  
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 Erik Wilterding  
 Mark & Susan Wilterding  
 Sarah & Jason Wine  
 Deacon Brian Wright  
 Lillian Wu  
 Chrissy Yamada  
 Virginia Young  
 Jon P Younger, MD  
 Jan Zemlenyi, MD  
 Lynn Zimmerman

## Income



## Expense



## Statement of Activity

Revenue	Dec. 31, 2020	Dec. 31, 2019
Contributions	\$636,973	\$538,785
Private Grants & Contracts	\$232,586	\$579,643
Premium Assistance	\$248,750	\$170,000
Government Contracts	\$682,883	\$214,005
Interest & Other Income	\$579	\$195
<b>Total Income</b>	<b>\$1,801,771</b>	<b>\$1,502,628</b>
Expenses		
Program Services	\$1,315,083	\$1,755,379
Management and General	\$128,682	\$176,601
Fundraising	\$143,251	\$195,493
<b>Total Expense</b>	<b>\$1,587,016</b>	<b>\$2,127,473</b>
<b>Change in net assets</b>	<b>\$214,755</b>	<b>\$(624,845)</b>

## Statement of Financial Position (Balance Sheet)

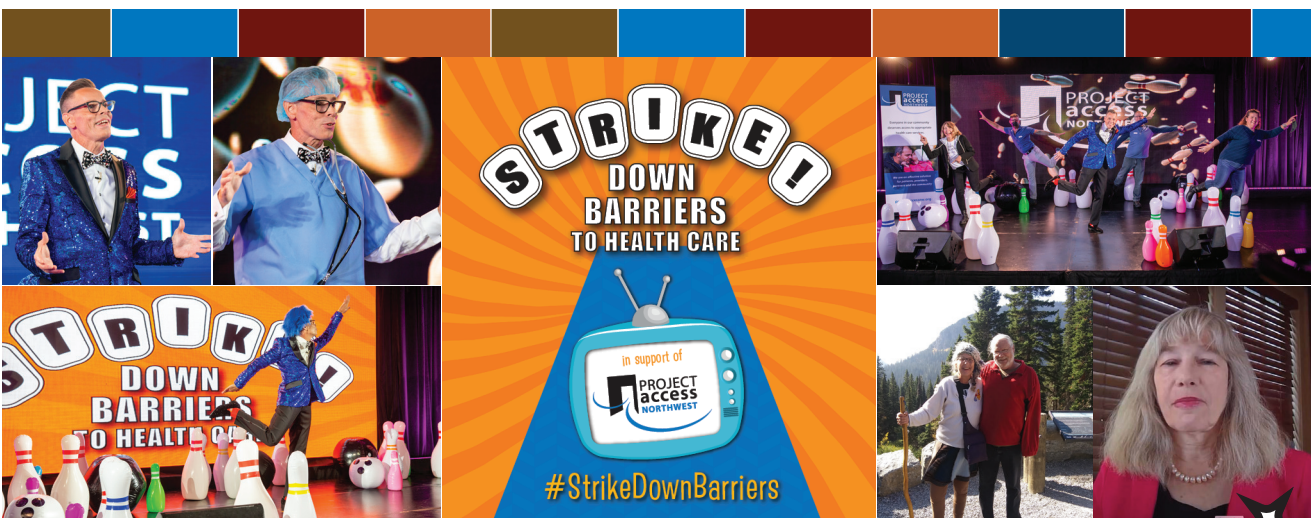
Assets	Dec. 31, 2020	Dec. 31, 2019
Current	\$1,013,427	\$808,371
LT Promises to give	\$25,000	\$0
Fixed	\$22,469	\$26,786
<b>Total</b>	<b>\$1,060,896</b>	<b>\$835,157</b>
Liabilities and Net Assets		
Current	\$113,607	\$102,623
Net Assets	\$947,289	\$732,534
<b>Total</b>	<b>\$1,060,896</b>	<b>\$835,157</b>

Audited financial statements and Form 990 available upon request.

Your support is changing patients' lives. Thank you!



## Raising funds, making virtual connections



THE POLYCLINIC

*Special thanks to our Perfect Game sponsor!*

 KAISER PERMANENTE®

*Special thanks to our King Pin sponsor!*

We took our third annual **STRIKE Down Barriers to Health Care** event online last October, thanks to the creative efforts of our event committee, technical expertise from [#SeattleLives](#) and the unwavering support of our sponsors. Our Perfect Game sponsor, [The Polyclinic](#), and King Pin sponsor, [Kaiser Permanente](#), led the way as we raised **\$94,100!** **Bender** kicked off the livestream event, which featured live and recorded segments, including a welcome from board president **Terri Rambosek**, the inspirational story of Premium Assistance clients **Mary and Raymond Clark**, and a message from **Tracy Corgiat** of The Polyclinic. We also presented our **Andrea Castell Health Care Leadership Award** to Community Health Plan of Washington CEO **Leanne Berge**.

**SPECIAL THANKS:** Our Strike! and Spare! level sponsors provided key support



# 60,000+ patient appointments

15 employees  
in remote offices served nearly  
3,000 patients  
in support of our  
one mission

## Patient Gender



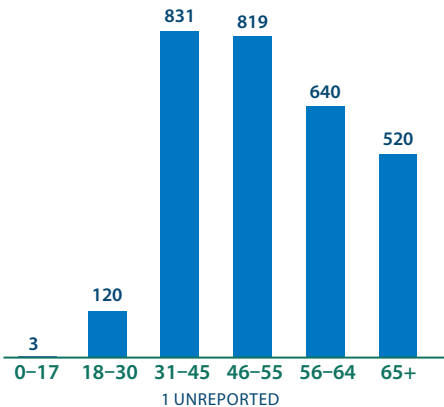
58%  
FEMALE

With a patient  
no-show rate of just

5.52%

our providers can count on  
efficient use of their time

## Patient Ages



## Medical Specialties



HEMATOLOGY/ONCOLOGY  
17.77%

ALL OTHER  
SPECIALTIES  
COMBINED  
12.27%



CARDIOLOGY  
9.33%



GASTROENTEROLOGY  
9.16%



PT/OT/SLP  
8.58%



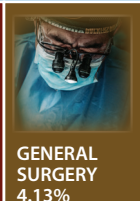
OPHTHALMOLOGY  
8.47%



RADIOLOGY  
7.21%



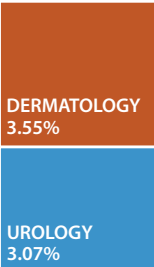
OTO/ENT  
5.23%



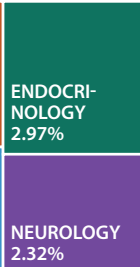
GENERAL  
SURGERY  
4.13%



GYNECOLOGY  
5.94%



DERMATOLOGY  
3.55%



ENDOCRI-  
NOLOGY  
2.97%



UROLOGY  
3.07%



NEUROLOGY  
2.32%



# Connecting those most vulnerable to care

## 2020 CARE COORDINATION AT A GLANCE



**1,740**  
volunteer  
providers

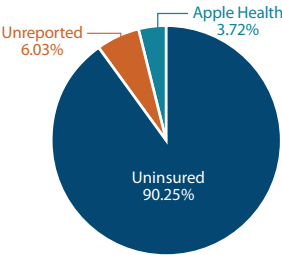


**ALL**  
major hospitals & medical systems  
in our service area

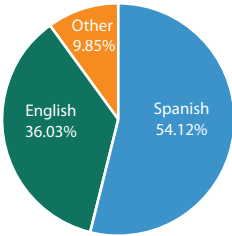


**2,934**  
patient  
appointments

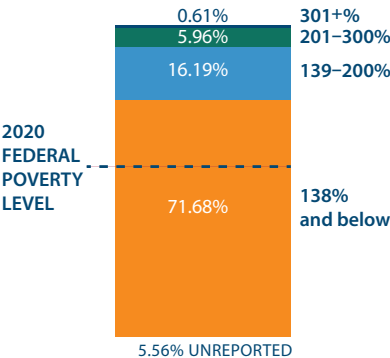
### Patient Insurance



### Patient Languages



### Patient Income compared to Federal Poverty Level



Provided  
interpreters for  
**28**  
patient languages

**Mission:** Project Access Northwest will improve community health by connecting those most vulnerable to vital health care services.

**Vision:** Everyone in our community will have appropriate access to health care services.

## Project Access Northwest leadership

### 2021 Board of Directors

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*Of Counsel*  
*Stoel Rives LLP*

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*Consulting LLC*

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*Management Consultant*  
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*Senior Medical Director*  
*Seagen, Inc.*

#### Kevin Wang, MD

*Faculty Physician*  
*Swedish Family Medicine*  
*Residency — First Hill*

#### Gary Renville

*Executive Director*  
*Project Access Northwest*

### Staff

**Andrea Castell, RN, BSN, MBA**  
*Operations Nurse*

**Navil Escarcega**  
*Care Coordinator*

**Daphne Green**  
*Care Coordinator*

**Laura Hinds**  
*Accountant*

**Martha Hopler, MSW**  
*Care Coordinator*

**Molly James**  
*Specialty Care Coordination*  
*Manager*

**Melissa Johnson, MNPL**  
*Deputy Executive Director*

**Shanita Johnson-White**  
*Care Coordinator*

**Yesenia Mendoza-Ramos**  
*Care Coordinator*

**Juan Orr**  
*Care Coordinator*

**Gary Renville**  
*Executive Director*

**H. Scott Shurtleff**  
*Senior Program Director*

**Joe Stover**  
*Care Coordinator*

**Heather van der Wal**  
**RN, BNSc, MSc**  
*Operations Nurse*

**Michael Welke**  
*Provider Relations Manager*

### Program & committee volunteers

Tina Azares  
Arlene Cohen  
Tuesday Darling  
Anthonese Gavin  
Kelley A Hanrahan, MD  
Haily Ho  
Roxanna Jessen  
Nick Johnson  
Ngoc-Linh Le  
Stephen Lloyd  
Julia Nussenbaum  
Chris Palachuk  
Susan Peskura  
Greg Scully  
Natalie Smith  
Brittney Thornton  
Jessica Tsay  
Makenzie White

CREDITS: Writing & Design: Kimberley Lambert, Desktop Creations; Event Photos: Chris Burch Photography