



## A bridge from hope to health care stability



**Terri Rambosek**  
BOARD PRESIDENT



**Gary Renville**  
EXECUTIVE DIRECTOR

Every day, thousands who call Washington state home face a difficult decision: Do they pay for food, rent and utilities or seek the health care they need? Thousands more struggle to buy affordable health insurance. They don't qualify for Medicaid or Medicare but cannot afford the monthly premiums that insurance policies require. **Project Access Northwest is on a mission to change that.**

With a community of more than 1,700 medical providers, 100 strategic partners and hundreds of donors in King, Kitsap and Snohomish counties, and across the state through our Premium Assistance program, **we believe that everyone can have access to appropriate health care services in our lifetime.**

Our staff is composed of 15 intelligent, generous, hard-working people who are committed to changing the world together. In 2019, we provided care coordination for 5,829 patients living at or below 300% of the federal poverty level. Our patients' monthly income is \$3,190 or lower, while Seattle's average rent is almost \$2,200.

**Thanks to the hard work and generosity of so many, we have served more than 56,000 of our most vulnerable neighbors. Yet there is much work ahead.**

As we prepared this annual report, our growing COVID-19 health crisis was compounded by the racial injustices seen across our country, which demonstrate yet again the disparity in how we treat the lives, safety and security of African Americans. Black lives matter, and these disparities adversely impact the social determinants of health of our fellow human beings.

**These are the times when Project Access Northwest is called on to rally our community and shine our best so that we can ensure that those most in need have a bridge from their fear, depression and isolation, to health care stability.**

As we look to equip our community with the tools and resources that we have available for patients, providers and partners, **we ask that you connect to our website at [projectaccessnw.org](http://projectaccessnw.org)** to learn more about how we are transforming access to health care in Washington.

As we look to mobilize our community further and continue to open doors to medical and dental care for low-income individuals with limited access, **we ask that you follow us on Facebook and like and share our social media posts.**

As we look to inspire that transformation, **we ask that you share your stories, your passion and your "why" that describes the connection you have with our organization.** You are vital to our mission of matching our most vulnerable patients to the care they need.

Terri Rambosek, Board President

Gary Renville, Executive Director

# Innovative programs

## Care Coordination

In 2019, our care coordinators scheduled more than **5,800 specialty care appointments**. We reduced the costs of the care for our partners, increased access to services, and ensured people were returned to health, their families and their communities.



## Premium Assistance

In 2019, with the support of our generous partners, we were able to purchase health insurance on the Exchange for **56 members** in 44 households. Through this program, we ensure patients have access to appropriate health care before their medical need results in an emergency department visit or a more extensive problem.



## Health Home

By the end of 2019, we had enrolled **721 people** into the Health Home program and we completed **3,243 appointments**. Due to a lack of sustainable funding, we made the difficult but necessary decision to end this program.



## Dental

In 2019, we continued our partnership with **Northwest Kidney Centers** to provide **dentures** and **dental clearances** for patients in need. As a result, more than 100 patients have been cleared for and received a kidney transplant.



Project Access Northwest offers **Care Coordination** services throughout King, Kitsap and Snohomish counties. Our **Premium Assistance** program serves residents statewide.



### THANK YOU

to **CHI Franciscan** for their multi-year funding commitment and for ensuring care for our patients in the South King County region!

### SO MUCH APPRECIATION

for **Verdant Health Commission** for their multi-year funding of our work in South Snohomish County!

# Community support

## PREMIER SPONSORS



## PLATINUM SPONSORS



## GOLD SPONSORS

Community Health Plan of Washington  
EvergreenHealth  
EverTrust Foundation  
Garneau-Nicon Family Foundation  
Moccasin Lake Foundation  
MultiCare Health System  
Northwest Kidney Centers  
Overlake Medical Center and Clinics  
Providence General Foundation  
Sheng-Yen Lu Foundation  
St. Michael Medical Center

## SILVER SPONSORS

Lucky Seven Foundation  
Physicians Insurance  
A Mutual Company  
Providence Regional Medical Center — Everett  
The Everett Clinic Foundation  
Washington State Hospital Association

## ADDITIONAL SUPPORT

Amazon Smiles  
Milliman Match Gift Program  
TechSoup  
The Boeing Company Gift Match/  
BPAC Program

**SHOUT OUT**  
to Public Health  
Seattle-King County  
for their many years  
of partnership!



# Creative partnerships

## Hospital & Health Systems

CHI Franciscan Health  
EvergreenHealth  
Kaiser Permanente  
MultiCare  
Overlake Hospital  
Medical Center  
Pacific Medical Centers  
Providence Health  
& Services  
St. Anne Medical Center  
St. Michael Medical  
Center  
Swedish Medical Center  
UW Medicine/Harborview  
UW Medicine/Northwest  
Hospital  
UW Medicine/Valley  
Medical Center  
Virginia Mason Medical Center

## Multi-specialty Medical Groups

Harrison HealthPartners  
Kaiser Permanente Physicians  
Overlake Internal  
Medicine Associates  
Providence Medical  
Group, Everett  
Southlake Clinic  
Swedish Medical Group  
The Doctors Clinic  
The Everett Clinic  
The Polyclinic  
Valley Medical Group  
Western Washington  
Medical Group



**SHOUT OUT**  
to Swedish Medical  
Center for hosting  
our life-changing and  
life-saving outpatient clinics!

## Community Health Centers, Free & Faith-based Clinics and Specialty Clinics

3W Medical for Women  
Associated Valley OB/GYN  
Ballard Neighborhood Doctors  
Bastyr Center for Natural Health  
CarePoint Clinic  
Carolyn Downs Family  
Medical Center  
Cascade Primary Care  
Charis Clinic  
Christ Community Free Clinic  
Community Health Center  
of Snohomish County  
ConcertoHealth  
Cornerstone Medical Services  
Cornerstone Prosthetics  
& Orthotics  
Country Doctor Community  
Health Center  
Digestive Disease and  
Endoscopy Center  
Dr. Snip, The Vasectomy Clinic

Eastside Endoscopy  
Eastside Surgery Center  
Eastside Vascular  
EastWest Medical Arts  
Edmonds Family Medicine  
Emerald City Naturopathic  
Clinic  
Everett Dermatology  
Fairwood Primary Care  
Franciscan Medical Clinic  
Franciscan Women's  
Health Associates  
Guardian Family Care  
Harrison HealthPartners  
Family Medicine  
HealthPoint  
Highlands Primary Care  
InHealth Imaging  
International Community  
Health Services  
Kent Primary Care  
Kitsap General Surgery  
Lahai Health  
Lake Washington  
Sports and Spine  
Lifelong  
Molina Medical Clinic  
Neighborcare Health  
Neighborhood Clinic Tacoma  
New Hope Health Center  
Newcastle Primary Care  
North Bend Family Clinic  
Northwest Kidney Centers  
Orthopedic Physician  
Associates  
Peninsula Community  
Health Services  
Port Gamble S'klallam  
Tribal Health Clinic  
Proliance Eastside ENT

Proliance Surgeons  
Public Health—Seattle  
& King County  
RotaCare Free Health  
Clinic—Lake City  
RotaCare Free Health  
Clinic—Renton  
Roxbury Spine and Wellness  
Safe Harbor Free Clinic  
Sea Mar Community  
Health Centers  
Seattle Indian Health Board  
Seattle King County Clinic  
Seattle Pacific University  
Healthcare Center  
Seattle Specialty Care Dentistry  
Snoqualmie Tribal Clinics  
Swedish Community  
Specialty Clinic  
Swedish Family Medicine  
Swedish Gynecology Clinic  
Swedish LEEP/Colposcopy Clinic  
Swedish OB Consult Clinic  
Swedish Outpatient  
Procedure Clinic  
Swedish Transgender  
Health Clinic  
UW Eye Institute  
Valley ASAC Clinic  
Valley Family Medicine  
Washington Gastroenterology  
West Sound Free Clinic  
Westside Family Clinics

## EVENT SPONSORS 2019/2020

Arcora Foundation  
Ash Consulting  
Cambia Grove  
CellNetix Pathology and Laboratories  
CHI Franciscan  
Community Health Plan of Washington  
Companis  
Conover Insurance  
EvergreenHealth  
First Choice Health  
Grant Thornton  
Kaiser Permanente  
Molina Health Care  
Overlake Medical Center and Clinics

PayNorthwest  
PhRMA  
Physicians Insurance A Mutual Company  
Seattle First Baptist Church  
Seattle King County Dental Society  
Seattle Lives  
Sprague Israel Giles  
Stoel Rives, LLP  
The Partners Group  
The Polyclinic  
Virginia Mason  
Washington State Hospital Association  
West Monroe Partners

**SHOUT OUT**  
to Virginia Mason for  
their increased donation  
by 10% in 2019 to include  
sponsorship for Strike Down  
Barriers to Health Care!



# Generous donors

## Individual Donors

### BOLD DESIGNATES PROVIDERS WHO ALSO DONATE

Nadim Abdo  
Yashovaedhan Agarwalla  
Donna Allred  
Diane Altman Dautoff & Stuart L Dautoff  
Lyle & Kristen Anderson  
Mary Anderson  
Jessica Andrade  
Gregg & Kirsten Aoyama  
John Araya  
Mike Arnold  
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Deepak Awari  
Bahram Banisadr  
Anthony Barnett  
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Winnie Becker  
Natanya Bednarski & Greg Johnson  
Lauren Beliveau  
**Brent Benjamin, MD**  
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Robert Mark Bernstein, MD & Julie Ellner, MD  
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Rick & Judy Billingham  
Shirley & Michael Bishop  
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Alex Charters  
Ronak Chokhani  
Zawad Chowdhury  
Domenica Clark  
Linda Clark, MD & Timothy Joe Stearns  
Stephen & Arlene Cohen  
James Congdon  
Ruth A Conn, MD  
Tracy Corgiat



**THANK YOU**  
to **St. Michael Medical Center** for opening their doors to our patients in **Kitsap County!**

Shelby & Jeff Damiani  
Gary Davis & Rod Shutt  
Gina Davito  
Tarek Dawoud  
Steve Deddens  
Charlie & Leslie DeGasparis

Roscus N Doan, MD  
Chris Douglas  
Penny Edlund, RN  
Adam Edwards  
Kwame Efah  
Michael & Ann Erickson  
John & Ann Evanow  
Jay Fathi, MD & Joelle Fathi, ARNP  
**Judy Featherstone, MD & Pat Montgomery**  
Kathleen Fondren  
Frederick Forsyth  
Jennifer & Jason Freeman  
Debbie Furtado  
Sejal Gajarawala  
Gwyn Ganjeau  
Catherine Gaylord  
Modi Gendelman  
Erin Greenlee  
William A Gruber, MD & Beverly Gruber  
Debra Gussin & Jordan S Gussin  
Heather Hamilton  
Navneet Hans  
George S Heffner, MD & Gabriella Uhlar-Heffner  
Catherine & Newby Herrod  
Laura Hinds  
Rebecca & Tom Hirt  
Darren Hochstedler  
Clark Hoffman, MD  
Carrie Horwitch, MD & Michael Dehaan  
Christopher Howard  
Dan Howell  
Sarah & David Hufbauer  
Maureen Hughes  
Candace Hunsucker  
Joe Isenhour



**A HUGE THANK YOU**  
to **EvergreenHealth and Overlake Medical Center** for including our patients in their Eastside partnership!

Ehud Itshaki  
Roxanna Jessen  
David & Melissa Johnson  
**Muriel Jones-Cashdollar, MD & Jack T Cashdollar**  
Radhika Kashyap  
Bharath Kayyar  
Sharon B Kelly, MD  
Lynn Kertell  
Karen Kilen  
Zach Knowling  
Dan Kraus, MD & Sandra Kraus  
McKensie Krebs  
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Lynn LaBoda  
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John Laney  
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Alex & Lydia Lee  
**Christopher Leininger, MD & Jyl Leininger**  
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Joe McDaid  
Candice McDonald  
Pamela H McDonald, MD & David McDonald  
Michael McLaughlin



## PROJECT ACCESS NORTHWEST LEADERSHIP CIRCLE

### PLATINUM

Brent Benjamin, MD  
Andrea Castell  
Penelope Edlund  
Maureen Hughes  
David and Melissa Johnson  
Sallie Neillie & Liese Frankenstein  
Susan and Michael Peskura

Providence Northwest Service Region  
Gary Renville  
H. Scott Shurtleff & Stephen Lloyd  
Heather and Eric van der Wal

### GOLD

Rebecca Catlin  
Newby & Kit Herrod  
Leonard Rickey Investments  
Eric Troyer, MD  
Henry Veldman

*Members pledge three years of financial support*

Our complete list of volunteer providers is now online! [projectaccessnw.org/providers](http://projectaccessnw.org/providers)

# Generous donors

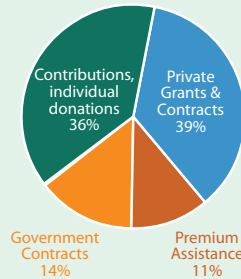
Douglas McMillen  
Tony Miles  
Claire Mitchell  
Kara Morse  
Kamen Moutafov  
Mukunda Murthy  
Scott Myhre  
Tapas Nayak  
Sallie Neillie & Liese Frankenstein  
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Ken Nichols  
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Harrison Norwood  
Ayse Onalan  
**Llewellyn Packia Raj, MD**  
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Elizabeth & Ray Pelley  
Margaret Pepper  
Lindsey Pervinich  
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**Sarah & Tas Philp**  
David T Pitkethly, MD  
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Maria Puertas Calvo  
Kevin Qi  
Kerry Radcliffe, JD & Michael Fox  
Kanna Ramasubramanian  
Terri Rambosek & Jeff Donahue  
Preeti Rastogi  
**Jon A Reed, MD & Nobuko Akashi-Reed, CCC SLP**  
Jenifer Rees  
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Marck Robinson  
Juan Rodriguez  
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Jessica Tsay  
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**Mark Valentine, MD**  
Heather van der Wal  
John & Linda Vandree  
Henry Veldman  
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Qi Wang  
Todd Wanke  
Virginia M Warfield  
Raleigh Watts  
Valerie Wegermann  
Gary A Weil, MD  
Mary B Weiss, MD  
Lesa & Brian Welcker  
Jeff Wendorf  
Erik Wilterding  
Mariah Wine  
Sarah & Jason Wine  
Winfred Wong  
Deacon Brian Wright  
Danbin Xu  
Anand Yadav  
Chrissy & Eric Yamada  
Ginny Young  
Jiri Zacal  
Jan Zemplenyi, MD  
Casey Zhang  
Nate Zuiker

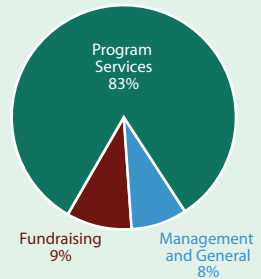


**A HUGE  
THANK YOU**  
to Pacific Medical Centers for  
including our patients in their  
diabetes education programs!

## Income



## Expense



## Statement of Activity

Revenue	Dec. 31, 2019	Dec. 31, 2018
Contributions	\$538,785	\$1,350,716
Private Grants & Contracts	\$579,643	\$654,885
Premium Assistance	\$170,000	\$335,000
Government Contracts	\$214,005	\$246,223
Interest & Other Income	\$195	\$248
<b>Total Income</b>	<b>\$1,502,628</b>	<b>\$2,587,072</b>
Expenses		
Program Services	\$1,755,379	\$1,703,067
Management and General	\$176,601	\$181,497
Fundraising	\$195,493	\$168,508
<b>Total Expense</b>	<b>\$2,127,473</b>	<b>\$2,053,072</b>
<b>Change in net assets</b>	<b>\$(624,845)</b>	<b>\$534,000</b>

## Statement of Financial Position (Balance Sheet)

Assets	Dec. 31, 2019	Dec. 31, 2018
Current	\$808,371	\$1,215,768
LT Promises to give	\$0	\$262,500
Fixed	\$26,786	\$45,880
<b>Total</b>	<b>\$835,157</b>	<b>\$1,524,148</b>
Liabilities and Net Assets		
Current	\$102,623	\$166,769
Net Assets	\$732,534	\$1,357,379
<b>Total</b>	<b>\$835,157</b>	<b>\$1,524,148</b>

Audited financial statements and Form 990 available upon request.

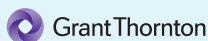
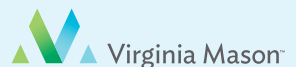
Your support is changing patients' lives. Thank you!

## Raising funds, lifting spirits



More than 160 friends and supporters joined us for our second annual **STRIKE! Down Barriers to Health Care** event on October 15, 2019, for an evening of fun and fundraising. Thanks to our donors and sponsors, including King Pin sponsor **CellNetix Pathology & Laboratories**, we raised **\$114,825!** Our evening featured: a welcome from board president **Terri Rambosek** and directors **Kit Herrod** and **Joelle Fathi**; a special message from CellNetix CEO **Kathleen Fondren**; and an inspiring story from our patient **Sandra Alvarez Castillo**. We capped off the event with an exciting raffle and “raise the paddle” with our celebrity emcee, **Bender**.

**SPECIAL THANKS:** Our Strike! and Spare! level sponsors provided key support



# 56,000+ patients served

## Patient Insights



72%  
FEMALE



73%  
HISPANIC



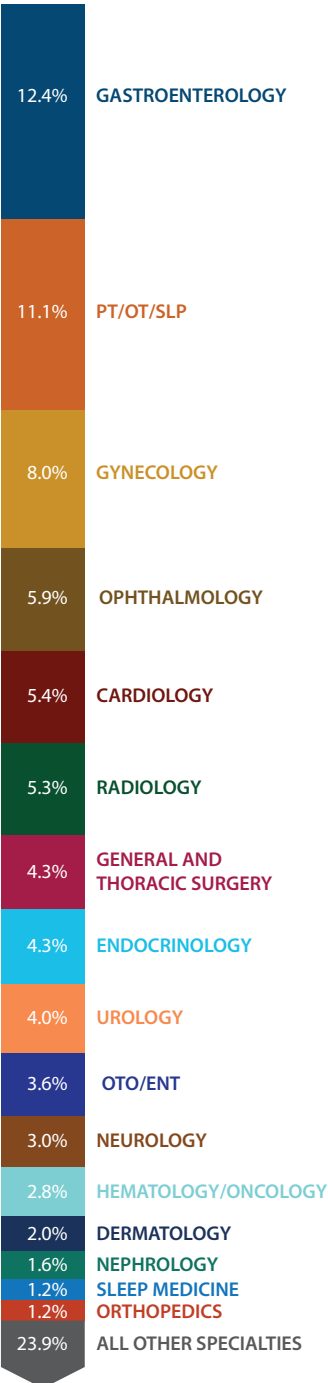
83%  
ELIGIBLE FOR MEDICAID  
BUT UNINSURED

With a patient  
no-show rate of just  
**4.99%**  
our providers can  
count on efficient use  
of their time



**A HUGE THANK YOU**  
to Kaiser Permanente for playing a critical  
role in helping to continue our programs  
with a three-year commitment and  
\$600,000 worth of funding!

## Medical Specialties



**STRIKE!**  
**DOWN**  
**BARRIERS**  
**TO HEALTH CARE**



Virtual event in support of Project Access Northwest

Join us from the comfort of home this year!  
October 13, 2020, 7–8 PM; 6:30 PM preshow

Go to: [panw.ejoinme.org](http://panw.ejoinme.org)

# Connecting patients to care

## 2019 CARE COORDINATION AT A GLANCE



**1,740**  
volunteer  
providers

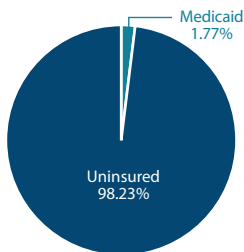


**ALL**  
major hospitals & medical systems  
in our service area

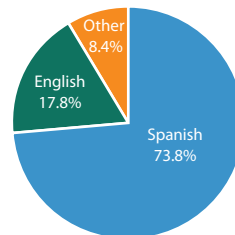


**5,829**  
patients  
served

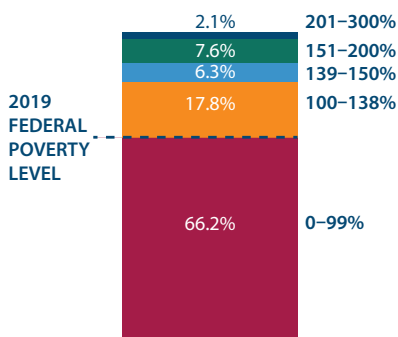
### Patient Insurance



### Patient Languages



### Patient Income compared to Federal Poverty Level



Provided  
interpreters for  
**32**  
patient languages

**Mission:** Project Access Northwest collaborates with the health care community to open doors to medical and dental care for low-income individuals with limited access.

**Vision:** Everyone in our community will have appropriate access to health care services.

## Project Access Northwest leadership

### 2020 Board of Directors

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Vice President, Legal Services & Regional General Counsel—Northwest Division  
Catholic Health Initiatives

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Director  
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Senior Healthcare Management Consultant  
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**Kathleen Fondren, MBA, MT (ASCP)**

Chief Executive Officer  
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**Catherine Herrod**

Marketing Communications and Public Relations Professional

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Health Care Attorney  
Stoel Rives LLP

**Robert Sims, MD**

Senior Medical Director  
Seattle Genetics

**Erik Wilterding**

Principal, Strategy & Transformation  
Grant Thornton

**Gary Renville**

Executive Director  
Project Access Northwest

### Staff

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Premium Assistance Specialist

**Andrea Castell, RN, BSN, MBA**

Operations Nurse

**Navil Escarcega**

Care Coordinator

**Daphne Green**

Care Coordinator

**Laura Hinds**

Accountant

**Martha Hopler, MSW**

Care Coordinator

**Molly James**

Care Coordination Manager

**Melissa Johnson, MNPL**

Deputy Executive Director

**Shanita Johnson-White**

Care Coordinator

**Yesenia Mendoza-Ramos**

Care Coordinator

**Juan Orr**

Care Coordinator

**Gary Renville**

Executive Director

**H. Scott Shurtleff**

Senior Program Director

**Joe Stover**

Care Coordinator

**Heather van der Wal**

RN, BNSc, MSc  
Operations Nurse

### Program & committee volunteers

Tina Azares

Arlene Cohen

Tuesday Darling

Anthonese Gavin

Kelley A Hanrahan, MD

Haily Ho

Roxanna Jessen

Nick Johnson

Ngoc-Linh Le

Stephen Lloyd

Julia Nussenbaum

Chris Palachuk

Susan Peskura

Greg Scully

Natalie Smith

Brittney Thornton

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