

Patient Next Steps

I've been referred Project Access Northwest. Now what do I do?

Your doctor has referred you to Project Access Northwest to help you get the medical or dental* treatment you need. Project Access Northwest is a system of specialty care which provides healthcare to low-income individuals who do not have insurance. Project Access Northwest is based on specialty physicians providing their time to see patients, and community partners, such as hospitals, providing the other medical services you need (including, but not limited to hospital inpatient and outpatient services, lab work, x-rays, rehabilitation, etc.) at no cost to you.

First, you will need to complete a Project Access Northwest enrollment form. If you haven't done this, you should speak to your referral coordinator to complete the enrollment form. The referral coordinator will fax the enrollment form, income verification, referral and your medical information to Project Access Northwest. After being referred, your referral will be screened by a care coordinator.

Once you've been approved, and when we have an appointment available for you, a care coordinator will contact you.

If accepted into this program, what are my responsibilities?

- I will present my Project Access Northwest card each time I see a Project Access Northwest health care provider.
- I will use my Project Access Northwest card for Project Access Northwest appointed care only. Only services from referred providers are covered by this program.
- I will follow my Project Access Northwest medical plan and the advice of the providers to whom I am referred.
- I will fill prescriptions and take medicines as told.
- I will quickly supply information to Project Access Northwest program staff when I am asked.
- I understand that sometimes the care I need is not available at Project Access Northwest.
- I will assume responsibility for services I receive through Project Access Northwest that are not covered by this program.
- I will seek coverage for which I am eligible and if I start to receive Medicaid, Medicare or commercial health insurance, I will inform Project Access Northwest.
- If my income or family size changes, I may become eligible for state or other insurance for which I am not currently eligible. I will seek coverage for which I am eligible and will inform Project Access Northwest.
- If my address or phone number changes, I will get that information to Project Access Northwest.